

“Urgent Notice & Apology Regarding the Unauthorized Access at Peatix”

Firstly, we must inform you that Peatix Japan officially announced that their online platform service “Peatix” was illegally accessed by a third party. This is also the same service that was used to manage applications submitted to a previous Hack Osaka function. For any applications submitted prior or up to now, there is a strong possibility that personal information such as applicant names, e-mail addresses, and encrypted passwords may have been exposed. (*According to Peatix Japan’s most recent investigation, there is no evidence indicating the compromise of any information concerning credit cards, addresses, and phone numbers.)

Nevertheless, we express our deepest apologies for causing any kind of concern and inconvenience to anyone who may have been affected by this matter.

For those who are subscribed with Peatix, please carefully follow instructions and guidance provided by Peatix Japan relating to password changes and other necessary measures from hereafter. Also for those who have set the same password for multiple services, we advise you to change passwords immediately. Once again, to initiate password changes or to cancel subscriptions, please make sure to check Peatix Japan’s website.

Further details can be accessed here. (A new browser window will pop up.)

➤ Urgent Notice & Apology Regarding the Unauthorized Access at Peatix

<https://announcement.peatix.com/20201117.pdf>

If there is anything you wish to clarify or have additional questions, please contact the Customer Support Center listed below:

■ Customer Support Center for Peatix Japan Co., Ltd

TEL: 0120-331-367 (Reception Hours: 10:00 AM to 6:00 PM)

E-mail: cs@peatix.com